

18/June/20

**Maersk Advisory - Master Marine Services Digital Portal - MMD3**

Dear Customer,

We are pleased to inform you that Master Marine Services (Maersk Line's Authorised Surveyors) affirms MMD3 Digital Platform. This portal can be used by only registered users for entering Shipping bill data/TR copies / E Forwarding Note / EGM Filling and upload the documents digitally as a matter of safeguard.

This will minimize the contact in person to person in this pandemic and avoid the delay in processing the documents for smooth operational activity. Using this Portal can be a fast track solution for documents related issues and abate regular queries. This is an interim process due to COVID-19 and replacement of scanned copies on e-mail.

- By rail entry containers – Via MMD3
- By Road entry containers – Physical documents at MMS respective port locations.

**Please note, shipping bills/TR copy will be accepted only through portal for rail out containers and where for road movement, physical copied needs to be handed over at the MMS office. This is applicable from 29th June onwards for all the containers railed from North ICDs and loading from Mundra, Pipavav and Hazira.**

For Containers loading from Nhava Sheva should follow the usual practise mentioned in the daily advisory.

**Under mentioned points in MMS Portal for your help and easy reference: -**

- CHAs/Shipper can directly punch shipping bill data and attached all documents in MMD3 portal by convenience of sitting in his office or home.
- No need to physically handover document to us or visit our office they can directly upload to our portal.
- Master Marine support executive will check the detail along with the document attached and will approve or reject document for any issues in document.
- After approval of documents, acknowledgment can be visible at portal against the shipment.
- EGM will be filled on basis of the documents received and post loading the container on respective vessel as per regular procedure.
- CHA/shipper can register with MMD3 using below link.

<http://mmd3.mastergroups.com/>

**Details on MMD3 (PDF attached)**

- User need to do KYC initially for activation for a secured login. (Please refer KYC document attached).

- Activation time approx. 24 hours time - Customers will be able to update and upload shipping bill.
- Shipping bill to be scanned whether in PDF/JPEG format and need to be uploaded. The quality of the document image should be proper/clear for verification.
- We have set customer support to assist the customers to logion in MMD3 portal. Below are the details in support of any query.

<b>Customer Care Team</b>			
<b>Sr.</b>	<b>Name</b>	<b>Expertise</b>	<b>Contact Number</b>
1	Shrikant Deshmukh	E-Shipping Bill / Forwarding Note / Form13 / EVGM / KYC	9167731370
2	Suyesh Shirole	E-Shipping Bill / Forwarding Note / Form13 / EVGM / KYC	9987139529
3	Shrikant Dharpawar	E-Shipping Bill / Forwarding Note / Form13 / EVGM / KYC	8655225721

[EMAIL ID :- MMD3@MASTERGROUPS.COM](mailto:MMD3@MASTERGROUPS.COM)

Best regards,

Maersk